

**Human Rights and Business:
A Capacity Building Program for Advocates**

In partnership with Institute for Social and Economic Change and
Cividep, India

13-20 July 2009, Chang Mai, Thailand

Participant Feedback

Section 1: General Feedback

1. What was the best part of the program for you? Why?

Number	Comments
1	Learning new knowledge, meeting diverse people, their stories and sharing culture. Networking.
2	The UN SRSG and a new framework on Human Rights and thinking, OECD & research on (?). I think this is the core/main reason why are we doing this business & human rights learning and been explained very well.
3	For me the session by Ravi Nair was the best. It stressed my conviction that the organization of affected people alone will pave the way for Human Right realization. The opportunity to meet participants from different countries.
4	The speech by Ravi was inspiring, and it was great to engage with CIVIDEP participants on their 'practical' campaign.
5	Usha's and Serena's 'Researching Corporations'. Ravi's session. They threw more light on my follow up work.
6	Human Rights Framework by Ravi Nair. His presentation is focused one, dealt with present scenario with a critical analysis. Also given detailed input useful for action.
7	The OECD guidelines on (?) – (in case study) & media skills.

8	Exercises – because it helps me understand how to apply the theory and also hearing other peoples experiences has enriched me.
9	Participant’s presentation. I enjoy listening to what other participants have to say about their work and struggles.
10	Participant presentation because I can learn how to present the presentation.
11	Business and Human Rights. Media skills. The international HP framework etc.
12	For me all of the program are the best because it helps a lot to my capability / confidence.
13	The program (?) like way to make me more active and also encourage me learn more Human Rights. Also raise my understanding of new issue that I yet been met before.
14	Hearing a few speakers and meeting participants.
15	The best part of the programme was during participant’s presentation and group sessions. It made me understand more the work being done in other countries and the extent of their involvement.
16	To learn more Human Rights and Business, OECD guidelines and case study because making me concern more the problems in Vietnam and it is the ways for me to work / study.
17	Informative. Subjective. Well organised.
18	OECD is the best part for me to learn because it is very useful for take action on multination who want more benefit from the host country. And Serena is very good on explanation and speaking.
19	Serena is the best part for me this program. Her explanation, speech, her action, the methodology which she use is very easy for me to understand.
20	G-Starr case (?) session, OECD guidelines, Usha Ramanathan’s session, international HR framework. Litigation and legal remedies at National level. Globalization, Trade & investment Agreements. Researching corporation values.

21	OECD guidelines and media program, human rights. OECD was the best part of the program because it was connected to my work and I could follow Serena's presentation very well on clear compare than other programs.
22	Network. We can link & strengthen align more around the religion. HR instrument and the linkage between business and HR because when there is an issue there is supposed to have instruments both Intl & local to provide solution. Sharing experiences – there are so many participants from a lot countries so that such a great experience to learn and absorb from them.
23	Usha. Very lively presentation and impressing person.
24	OECD and case studies of OECD because it is very related to my work.
25	The best part of the program for me is to learn me how to do the Business Advocacy. It is very new strategy that we will do it with our current work.

2. What was the most useful session for you? Why?

Number	Comments
1	Research session, complaints / remedies exercises, practical exercises.
2	Developing advocacy strategies in corporations / practical exercises & perusing legal remedies and accountability in Human Rights & corporation – teach me a (?) example to know to deal the relations that corporation may commit.
3	The session of Ravi Nair was most useful. People on the street are more powerful than all other mechanisms.
4	Ravi session – exciting. OECD – practical skills. Media – interesting and useful perspective.
5	Serena's session.
6	Prof. Paul Redmond's presentations, but more academic in nature(?).

7	HR & the corporation.
8	OECD guidelines. Researching companies. ECA. Because this is very new for me and I think I can use it as a new strategy in doing my work.
9	Group discussions. Engaging strategies and giving input has been a really good way of learning to put a point across.
10	Nothing, because all the sessions is very useful.
11	Case studies. Using the OECD. Researching the corporation. Practical skill sessions etc.
12	For me all the sessions are useful to me because it helps in our advocacy.
13	The most useful session from this program is the session that was presented by Irene Lillywhite related to the important role of NCP, SOMA and practical skills session.
14	OECD guidelines and researching corporations.
15	Globalization and Trade Agreements and Responsibilities of corporations. It gives me a wider perspective on the need for corporations to respect human rights and the way corporations do business on the international level.
16	OECD guidelines, media skills, researching the corporation because it can be on my work in Vietnam and I can use it directly.
17	Ravi Nair, Nandita Roa, Gave example based on practical knowledge.
18	Researching the corporation – practical skills session is very useful for me to do research on issue that happen in my country and it very good for how should I prepare before I do the research.
19	Researching the corporation is very useful for me. I am interesting in doing fact finding & also related to my work.
20	OECD guidelines. Because still we were unable to make complaints in a high level but negotiating with exact people + area. Now we understand OECD guidelines are how much useful for a larger level

	advocacy.
21	Media. Because related to my work, we release booklet and month report, and interview, and other media links to publicise to our community, locally regionally and internationally. So media are the most useful session for me.
22	HR mechanisms & UN instruments. It gives me more strong voice to claim with govt or corps toward the worst act they have done. OECD guidelines & settlement panel / NCPs it's such a useful topic even those some country not be a member but they still can find remedies by going to this panel.
23	Group exercise on mediation meeting.
24	OECD and its case studies. Media skills. Because they will be very useful as well as beneficial to my communities. But I think everything I learnt / provided in this training is very useful and important.
25	The most useful session for me is the OECD guideline. I really liked this session and I learnt a lot from the presentation. I will practice it when I go back to my country.

3. How will the knowledge of human rights, the UN system and the OECD guidelines influence your work or your approach to the particular issues you are working on? Could you give an example?

Number	Comments
1	I am still learning & don't work for an organization / NGO as such, learning about my options for when I do start activism will be of my benefit.
2	This one is very very helpful special in the case that I am handling the issue on the implementation of cheaper medicines act (?) is still being blocked by the TNC's. If we cannot do this nationally, then we might try the OECD in the UN system.
3	It will help me to address certain issues of ingenious

	peoples with whom I am involved in Kerala.
4	I will use the variety of mechanisms discussed in my advocacy work.
5	The sessions enabled me to use international mechanisms more on C & P rights and to take on NC's in my area.
6	Sure – (?)
7	Great OECD guidelines.
8	I have been entrusted to do more campaign works because I usually focus on litigation and research. I think I will do shadow report for freedom of association.
9	I work with migrants whom mostly work for big corporations.
10	-
11	-
12	This knowledge on UN / OECD system influence my work by using it as a tool in the campaign to put on hold Gov't & company officials accountable of their work to the peoples.
13	UN systems and the OECD is the way for me too look after HR issues and as the tools for complaints mechanisms.
14	It gives me one more tool of advocacy.
15	The framework of the UN system and the OECD guidelines has given me additional remedies in going against corporations. Since my involvement is against multi-national corporations, it gives me an idea to consider the supply chain and stakeholders action.
16	I can use it for my work to compare between the issues at the field what is happened? What are the problems and to complaints with them on human rights papers, on treaty, to understand the knowledge of human rights and to use it in our works.
17	-
18	Yes, OECD guidelines is very effective on my work. Most of the OECD member countries are investment in my country. It is very useful to use this guideline for

	campaign.
19	Many of the OECD countries are doing corporation in my country, so it will be useful to use OECD guidelines to be as a tool of our campaign.
20	To make complaints, to take stakeholder action & deinvestment. Media campaigns.
21	Yes, the knowledge of human rights, the UN system and OECD guidelines will influence my work to the particular issues I am working on is for example. After knowing OECD guidelines very clearly we can make how to complaint to the company regarding to my work.
22	OECD guideline gives us the chance to pursue the solution for the isolation it also the key to go through to fight or to claim to the corp in the Home stay corp.
23	Gives the chance of a new perspective.
24	Through advocacy on the particular issue of e.g. gas and oil issue and their impacts on local communities and their cultures e.g. Shive Gas Project: complaint to the Korean Nation Contact Point based on OECD Guidelines.